Changing Workflow: A New Pharmacy Practice Model

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The American Pharmacists Association is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.
Pharmacist
Reimbursement
Stress
Time
Pressure
Robots
Technicians
Patient-care
Mail-order
Uncertainty

If you build it, they will come
Partners

• Pharmacies:
  • Hartig Drug
  • Hy-Vee
  • Main at Locust
  • Medicap
  • Mercy Family Pharmacy
  • Nucara
  • Target
  • Thrifty White
  • Towncrest
  • Walgreens
  • Wester Drug

Iowa’s New Practice Model

Technician Product Verification
(Tech-check-Tech)
You still need the pharmacist!

- DUR
- Interventions
- Counseling
- Clinical Services

Show me the DATA

- Safe dispensing process
- Pharmacist time spent in patient care by 133%
- Total number of services ~doubled
- No reduction in pharmacist hours
- New reimbursement opportunities in 2017
New Practice Model Goals

• Enhanced patient safety
• Improved patient health outcomes
• Recognized by patients, providers, and payers of healthcare as a valuable service model
• Reproducible
• Financially sustainable
• Professionally rewarding