Path to EHR Access for Use in Community Pharmacy Practice

Some health information managers from health systems in Wisconsin are unaware of the value in providing EHR access to community pharmacists outside of the health system. Here is a plan for helping community pharmacists gain access to the EHR.

1. What problems are a health system/provider group facing?
   - Identify something that is of value to the health system. Examples might focus on improving quality metrics and/or improving the value of care.

2. How can you solve these problems?
   - How will access to the EHR add value (improve the problem)?
   - Who can you partner with as an opinion leader?

3. Familiarize Yourself
   - With the EHR - How do you use the EHR? What data do you need?
   - With privacy policies within the health system and your work system.
   - With apps that enable EHR access.
   - With the e-care plan (scan QR code for more).

4. Communicate Solution to the Health System
   - Be aware of health system concerns and develop strategies to address them. Then, communicate these strategies to the health system by leveraging your opinion leaders.

5. Evaluate & Improve EHR Access & Use
   - Determine how to incorporate EHR access into pharmacy dispensing workflow. Access will not be integrated into dispensing software.

6. Evaluate e-care Plan Use
   - How will you incorporate use of the e-care plan into your workflow?
   - How will the e-care plan be incorporated into the EHR?

7. Network with other EHR-using Pharmacists
   - Communicate with other pharmacists who have access to and use an EHR. Establish a community to share success, failures, and best practices.

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